

JVS IMPORT EXPORT

Privacy Policy

Website & Business Data Privacy Terms

Company: JVS Import Export

Business: International trading and supply of fasteners and related hardware

Location: Chhatrapati Sambhajinagar, Maharashtra, India

Effective date: 14 August 2026

1. Scope and acceptance

JVS Import Export ("JVS", "we", "us", or "our") respects the privacy of website visitors, customers, suppliers, logistics partners, business contacts and other individuals whose personal data we receive in connection with our business.

This Privacy Policy explains what personal data we may collect, why we use it, how we disclose it, how we protect it, and the choices available to individuals. It applies to information collected through our website, forms, quotations, orders, customer/supplier communications and related business processes.

By using the website or voluntarily providing personal data, you acknowledge this Policy. Where consent is legally required, JVS will seek consent in the manner required by applicable law.

2. Business information

JVS Import Export is a trading business engaged in sourcing, supplying, importing, exporting and facilitating the supply of fasteners and related hardware, including nuts, bolts, screws, wire nails, cut nails and associated products. JVS may act as a trader/intermediary and may coordinate with third-party manufacturers, suppliers, freight forwarders, customs professionals, banks, insurers and other service providers.

3. Personal data we may collect

- Identity and contact information: name, company, designation, postal address, email address, telephone/mobile number and business contact details.
- Transaction information: quotations, purchase/order details, invoices, payment status, shipping details, delivery addresses, import/export documentation and communications concerning a transaction.
- Trade and compliance information: tax/business identifiers, IEC or other trade-related identifiers where required, customs/shipping information, certificates, declarations and information required for KYC, sanctions screening, fraud prevention or regulatory compliance.
- Website and technical information: IP address, browser/device information, pages visited, approximate location inferred from IP, timestamps, cookies and similar technical data, subject to applicable law and your browser settings.
- Communication data: information you provide when contacting JVS by telephone, website forms or other business channels.

4. How we collect information

- Directly from you when you submit an enquiry, request a quotation, place an order, communicate with us or provide documents.
- From your organisation or authorised representatives when they engage JVS for business purposes.
- From logistics, banking, insurance, customs, trade or compliance partners where necessary to perform a transaction or comply with law.
- Automatically from our website through logs, cookies and similar technologies, where used.

5. Purposes of processing

- Responding to enquiries and providing quotations, product information and commercial proposals.
- Negotiating, administering and performing contracts, orders and deliveries.
- Coordinating manufacturing/sourcing, packaging, freight, customs clearance, insurance and delivery.
- Processing invoices, payments, refunds, credits and accounting records.
- Preparing and submitting documents required for import/export, customs, taxation, banking, insurance and other regulatory processes.
- Verifying business counterparties and supporting fraud prevention, sanctions/export-control compliance and risk management.
- Maintaining records, resolving disputes, enforcing agreements and protecting JVS legal rights.
- Improving website performance, security, services and business communications.
- Sending marketing or promotional communications where permitted and, where required, with consent or another lawful basis.

6. Legal basis and consent

JVS processes personal data only where permitted by applicable law, including where processing is necessary for a requested service or contract, compliance with a legal obligation, protection of legitimate business interests where permitted, or based on consent where consent is required.

India's Digital Personal Data Protection Act, 2023 and the Digital Personal Data Protection Rules, 2025 establish India's digital personal-data framework. JVS intends this Policy and its practices to be aligned with applicable provisions as they become effective.

7. Sharing and disclosure

JVS does not sell personal data as a business practice. We may disclose relevant information to trusted third parties when reasonably necessary, including:

- Manufacturers, suppliers and sourcing partners.
- Freight forwarders, shipping lines, carriers, warehouses, customs brokers and logistics providers.
- Banks, payment processors, insurers and financial service providers.
- Government authorities, customs, tax authorities, regulators and law-enforcement agencies where required or permitted by law.
- Professional advisers such as accountants, lawyers, auditors and compliance consultants.
- Technology, hosting, analytics and security service providers acting on JVS behalf.

Recipients are expected to handle information appropriately and only for legitimate business or legal purposes.

8. International transfers

International trade transactions may require personal or business information to be shared with parties, carriers, banks, customs authorities or service providers located outside India. JVS will take reasonable steps to handle such transfers in accordance with applicable Indian law and relevant contractual or regulatory requirements.

9. Cookies and analytics

Our website may use necessary cookies and, where enabled, analytics or similar technologies to remember preferences, maintain security, understand website usage and improve the website. You can control cookies through your browser settings. Disabling certain cookies may affect website functionality.

10. Data security

JVS uses reasonable administrative, technical and organisational safeguards appropriate to the nature of the information and the risks involved. These may include access controls, secure systems, password protection, restricted document access, vendor controls, backups and security monitoring.

No method of transmission or storage is completely secure. JVS cannot guarantee absolute security, but will take reasonable measures to prevent unauthorised access, loss, misuse, alteration or disclosure.

11. Data retention

JVS retains personal data only for as long as reasonably necessary for the purposes for which it was collected, including contractual, accounting, tax, customs, trade, regulatory, dispute-resolution and legal obligations. Data may be securely deleted, anonymised or otherwise disposed of when no longer required.

12. Individual rights and requests

Subject to applicable law, individuals may have rights concerning their personal data, including access, correction/update, withdrawal of consent where applicable, grievance mechanisms and other rights provided by law.

Privacy requests may be submitted through the contact channel designated by JVS on its website or other official business communication channel. JVS may need to verify identity before acting on a request.

13. Children

Our website and business services are intended for businesses and general audiences, not for children. JVS does not knowingly seek to collect personal data from children except where permitted and necessary under applicable law.

14. Third-party websites and services

Our website may contain links to third-party websites or services. Their privacy practices are governed by their own policies. JVS is not responsible for third-party privacy practices, security or content.

15. Data breach and incident response

If JVS becomes aware of a personal-data security incident, it will assess the incident and take reasonable containment, investigation, remediation and notification steps required by applicable law and relevant contractual obligations.

16. Marketing communications

Where permitted, JVS may send business updates, product information, quotations, trade communications or promotional material. Individuals may request that marketing communications stop through JVS official website or designated business communication channel. Transactional, legal or operational communications may still be sent where necessary.

17. Changes to this Policy

JVS may update this Privacy Policy to reflect changes in law, technology, services or business practices. The updated version will be posted on the website with a revised effective date.

18. Contact and grievance handling

Privacy, data-access, correction, consent-withdrawal and other privacy concerns may be submitted through JVS official website or designated business communication channel. JVS will review and respond within the period required by applicable law.

19. Important legal note

This Policy is a general business privacy document and is not a substitute for legal advice. JVS should have the final version reviewed by an India-qualified lawyer before publication.